

# Firmware Update for Cryptographic Erase

## Installation Guide

1. Download the **firmware** from one of the pages below:

<https://www.startech.com/SATSASDUPE11>

<https://www.startech.com/SATDUP11>

<https://www.startech.com/SDOCK1EU3P2>

<https://www.startech.com/SU2DUPERA11>

<https://www.startech.com/SM2DUPE11>

2. Attach a **formatted** drive (NVMe, USB, or SATA) to “**SOURCE**” port on the unit.

**Note:** *this step will format the drive! Navigate to **Utility > Update System > Create Update HDD.***

3. Remove the drive from the **SOURCE** port and attach it to the computer where the **firmware** file has been downloaded.
4. Place the downloaded \*.BIN file onto the partition on the newly formatted drive.
5. Connect drive with the firmware \*.BIN to the “**SOURCE**” port on the unit.
6. Navigate to **Utility > Update System > Update Bios** and press **ok**.
7. **Do not** remove power until unit prompts you that update is complete